



How to complete a Digital DD-1172 before ever going to a RAPIDS/DEERS office

Service Member and Family Care DEERS/RAPIDS office SSG Towanne Mingo, State SSM 803-299-1370





DD-1172

- The DD-1172 is required to be completed by all sponsors for their dependents to receive an ID card
- The DD-1172 must be digitally signed for the following statuses: M-Day, all ADOS, all AGR, all mobilized SM's, unless the sponsor signed it in front of a DEERS verifying official

• DD-1172 is good for 90 days once signed





ID Card Office Online

 ID Card Office Online (osd.mil) (IDCO) replaced milconnect for ID card services online

 The DD-1172 can be completed by the sponsor on IDCO with a CAC enabled computer or external reader

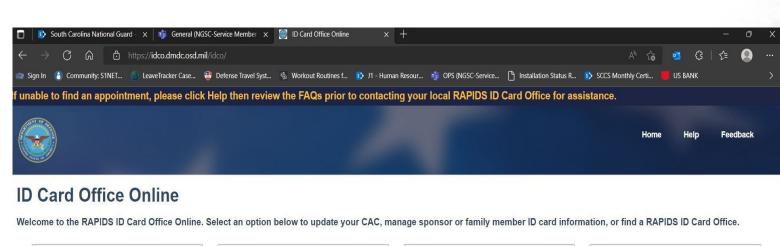
 The DD-1172 completed in IDCO uploads to DEERS automatically and is good for 90 days





Step 1: go to IDCO in your internet browser at https://idco.dmdc.osd.mil/idco/

Step 2: Click on continue under family ID cards













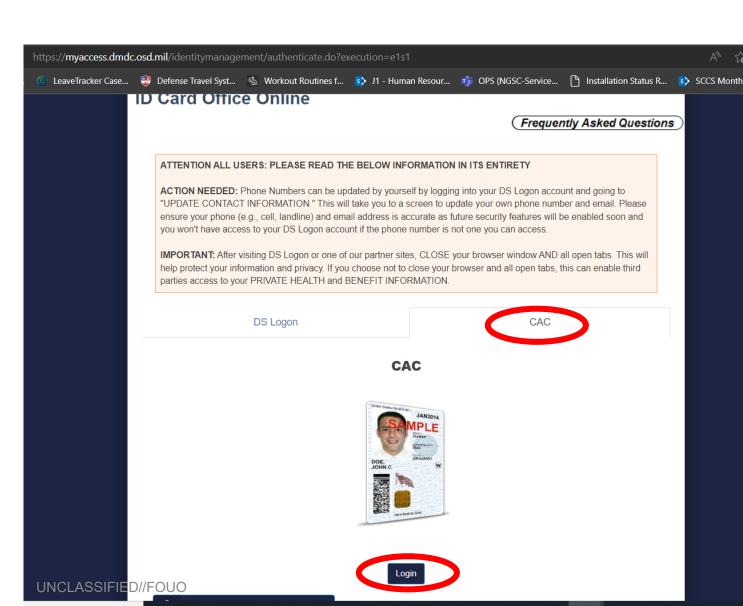






Step 3: Click CAC

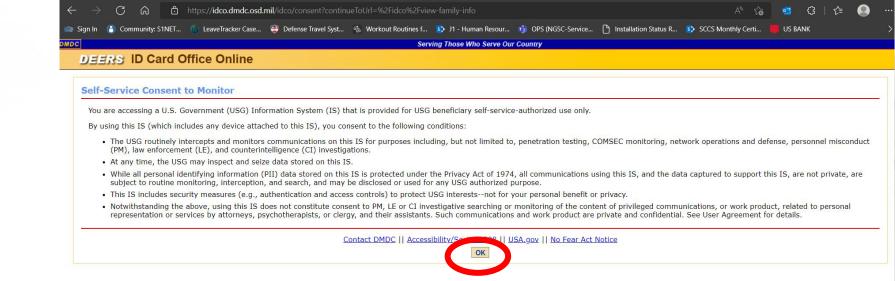
Step 4: Click on LOGIN and enter your CAC's PIN







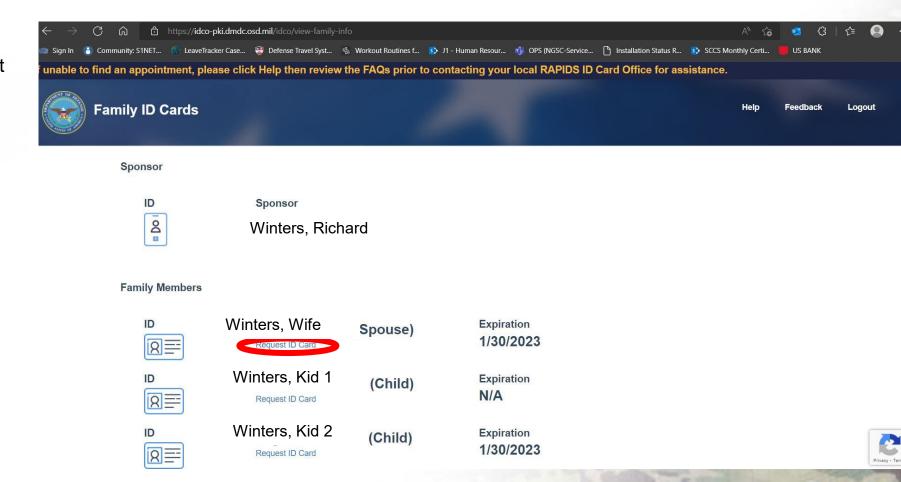
Step 5: Click OK







Step 6: Click on request ID for the dependent you wish to get a new ID card



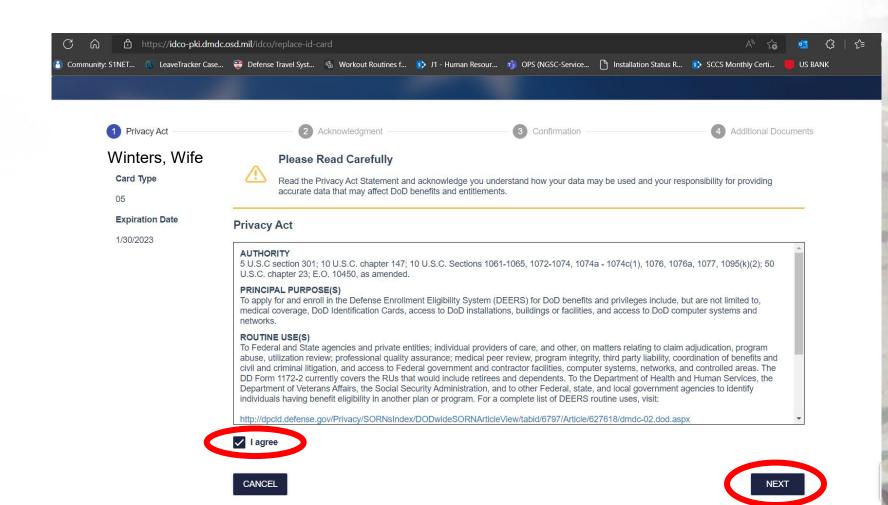






Step 7: Click I agree

Step 8: Click on next

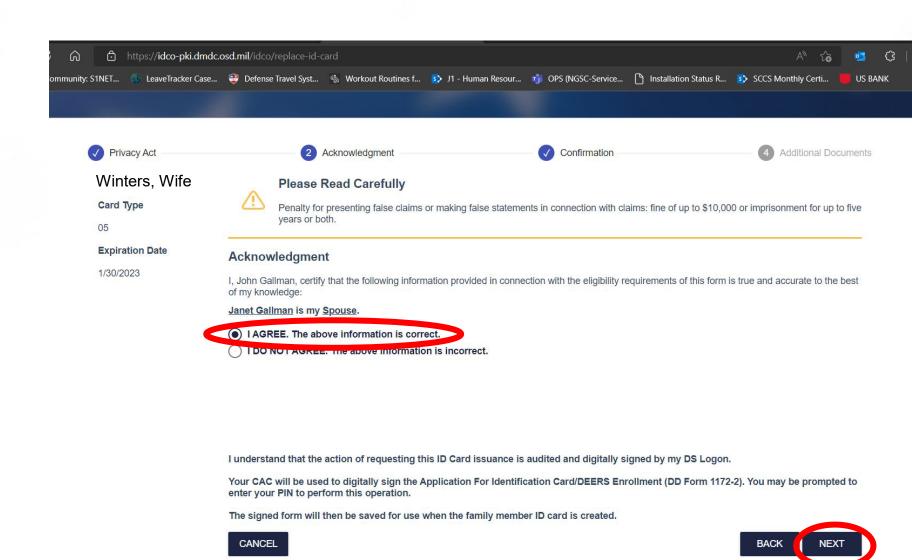






Step 9: Click I agree

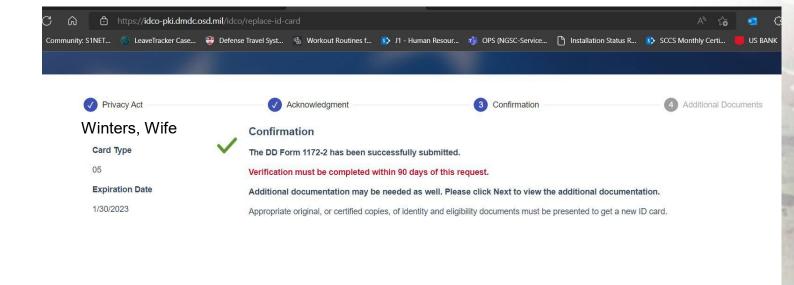
Step 10 : Click on next







Step 11: You're now confirmed, click on next









Step 12: Observe the required documents needed to bring with you

